



April 15, 2021

Dear Loved Ones,

I hope this letter finds you well. I am writing to give you an update on Complete Care at Green Knoll 's response to the CDC and DOH visitation.

As of April 15, 2021, at 9:00 am, there are.

0 New resident who have tested positive for COVID-19.

0 New residents considered Persons Under Investigation (PUI) for COVID-19.

0 New center staff who have tested positive for COVID-19.

0 New center staff considered Persons Under Investigation (PUI) for COVID-19.

0 New resident have passed away due to COVID-19 during this pandemic.

0 New center staff have passed away due to COVID-19 during this pandemic.

Please follow the instructions below:

- 1) Anything of value, (TV's, radios, Razors, etc.) you must notify Administration or Social Services before bringing or sending these items to the building so we can be aware of their arrival.
- 2) Residents do not have storage to stockpile goodies & we hope that you provide items for only a week. Please keep in mind their individual diets.

INDOOR/OUTDOOR VISITATION

1st and 2nd Floor Residents will be EVERY SATURDAY, beginning March 20, 2021, all indoor visits will be on Saturdays starting March 20th, 11:00 a.m to 4 p.m., outdoor visits will be determined by the weather. Two visitors are allowed over the age of sixteen, all must sign a consent, have temperature taken, and watch a short video for indoor visits, prior to the fifteen-minute visitation. To insure resident safety, please accept our rapid test taking, especially if you have not been vaccinated. Scheduling to be done directly with Karen Galesky, receptionist, Monday thru Friday 8:30 am to 4:30 pm. No messages will be accepted.

3rd Floor Residents Indoor visits. Every Tuesday starting March 23, 2021 please contact LeAnne MacQuesten directly at 908-895-2020, regarding compassionate care visitation requests.

We are excited to share the following news:

Our facility has reached vaccination levels which are more than 70% of the DOH vaccination completion rating.

Activities and Dining has resumed and residents are attending in small groups. Recreation has been providing Video calls to **all** residents who ask to participate.

If you have an iPhone, Android, or PC we can guide you through downloading a program to video conference. If you are interested in setting up a remote visit with your loved one, please call to arrange a time via Recreation.

We thank you for your understanding and wish you well. As always, we are here to help in any way we can, feel free to reach out to us.

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