



Dear Loved Ones,

July 16,2021

I hope this letter finds you well. I am writing to give you an update on Complete Care at Green Knoll 's response regarding both, CDC and DOH visitation. We are requiring fitted surgical masks, social distancing, and proper hand hygiene to ensure Resident Safety for both visitor and resident despite vaccination, if you would not mind.

We now have **“off-premises” visitation** for residents. You must sign in (and upon return) the resident upon picking them up and complete the COVID 19 liability form (form must provide the who, what where and when of the visit) for contact tracing purposes and please provide the temperature check and complete the questionnaire. Unvaccinated residents must have a facility risk assessment completed prior to being taken off premises.

“On the premises” visitation will require the same as an indoor/outdoor visit, entailing having the temperature check and questionnaire, as well as the COVID 19 liability form completed. These visits will be **half an hour or less** and visitor is allowed to take a family member around the facility externally. Please note that our fenced courtyard area is closed at the present time due to safety concerns.

Scheduled **outdoor and indoor** visits are still arranged by the receptionist and must be scheduled for 15 minutes to accommodate all residents who have visitors.

As of July 16, 2021, at 9:00 am, there are.

0 New resident who have tested positive for COVID-19.

0 New residents considered Persons Under Investigation (PUI) for COVID-19.

0 New center staff who have tested positive for COVID-19.

0 New center staff considered Persons Under Investigation (PUI) for COVID-19.

0 New resident have passed away due to COVID-19 during this pandemic.

0 New center staff have passed away due to COVID-19 during this pandemic.

Residents will have visitation Wednesday, Thursday, Saturday & Sunday from 11:30 am to 3:30 p.m. If weather is 70 degrees or above, visitation will be outdoors in the front of the facility. Two visitors are allowed over the age of two, all must sign a consent, wear properly fitted surgical (non-cloth) masks, have temperatures taken, and watch a short video prior to the FIFTEEN-MINUTE VISITATION. To ENSURE RESIDENT SAFETY, please accept our rapid test taking, especially if you have not been vaccinated. Scheduling to be done directly with Karen Galesky, receptionist, Monday thru Friday 8:30 am to 4:30 pm. No messages will be accepted.

All End of Life, Compassionate Care and Hospice visits will be arranged by the Floor Unit Managers or for 3rd floor, LeAnne MacQuesten.

3rd Floor Resident visits require a staff person who is FAMILIAR to them to be escorted to the visitation room. Please contact LeAnne MacQuesten directly at 908-895-2020, regarding visitation requests.

95 residents have been vaccinated and 72 of our staff have also completed vaccinations.

Activities and Dining continue with residents attending both indoor and outdoor groups.

We thank you for your understanding and wish you well. As always, we are here to help in any way we can, feel free to reach out to us.

Regards,

Paula Burroughs, MSS, LNHA
Administrator

Phone: 908-895-2003 pburroughs@ccgreenknol.com